

National Election Worker Survey (NEWS)

Summary of Prior Questionnaires

2022 Poll Worker Pre-Election Survey

[22-1] Prior Poll Worker Experience

- How long have you worked as a poll worker?
 - *[1 year / 2-5 years / 6-10 years / More than 10 years]*
- How many elections have you worked as a poll worker since 2020?
 - *[None / 1 election / 2 elections / More than 2 elections]*
- How did you learn about becoming a poll worker?
 - *[select all: I saw an advertisement on social media asking for poll workers, I saw news stories about the need for poll workers, I received a message (mail or email) from election officials asking for poll workers, I went to a website run by election officials, I saw information from an outside group (League of Women Voters, a political party, etc.), I was personally recruited by someone, I learned about it from talking to people, Other (please state)]*
- What motivated you to work as a poll worker?
 - *[select all: Civic duty, The money I am paid as a poll worker, Interest in the election process, Commitment to election integrity, Commitment to voting rights, Interacting with friends, neighbors, and other members of the community, Support for my political party]*
- Of these reasons, which was the most important in becoming a poll worker? *[dropdown]*
- Did you work at the polls in the 2020 presidential election?
 - *[Yes, I worked on Election Day / Yes, I worked during early voting / Yes, I worked during early voting and Election Day / Yes, I worked in another capacity / No, I did not work in the 2020 election]*

[22-2] Opinions About Working the Polls

[Strongly agree / Agree / Disagree / Strongly disagree / Don't know]

- Working as a poll worker has become more difficult.
- Candidates and political parties unfairly blame poll workers for losing elections.
- Voters are courteous and friendly to me.
- Voters appreciate the work I do as a poll worker.
- Poll workers in my county are respected and well supported by our elected officials.
- I feel safe and secure working as a poll worker.
- I am paid fairly for my work as a poll worker.
- Poll watchers for candidates and political parties perform a useful role at the polling place.
- My state has enacted laws that make it more difficult for me to perform my duties as a poll worker.

[22-3] Training and Preparation

[Strongly agree / Agree / Disagree / Strongly disagree / Don't know]

- The training instructors were knowledgeable and answered questions thoroughly.
- As a result of my training, I was adequately prepared to serve as an election worker in any election.
- I was provided with clear instructions of what was expected of me as a poll worker.
- The training provided was in-depth enough to solve any problems I experienced as a poll worker.
- Training locations were close to where I live.
- I was not required to attend training in-person.

[22-4] Working the Polls (2022)

- How likely are you to work at the polls in the November 2022 midterm election?
 - *[Very likely / Somewhat likely / Somewhat unlikely / Very unlikely / Don't know]*
- Why will you not work the polls in the November 2022 election?
 - *[select all: Too busy, Want to choose where I work, Do not want to repeat training, Want to work short/different shifts, Worried about COVID-19, Concerned about partisan poll watchers, Concerned about conflicts at polls, Other]*

[22-5] Working the Polls (2020)

- At what location did you serve as a poll worker in the 2020 presidential election?
 - *[The polling place where I am assigned to vote / Near my residence but not at the polling place where I am assigned to vote / Not near my residence / Don't know]*
- How many hours did you work as a poll worker in the 2020 presidential election?
 - *[Less than eight hours / Eight hours / 8-12 hours / 12-16 hours / More than 16 hours]*
- What were your duties as a poll worker in the 2020 presidential election?
 - *[select all: Qualifying/checking-in voters, Assisting voters with casting their ballot, Setting up, operating, and breaking down voting equipment, Assisting voters with disabilities, Assisting with provisional voting, Translating for non-English speaking voters, Election Judge, Greeter, Reviewing/processing mail-in ballots, Managing election workers, Other]*

[22-6] Problems at the Polls (2020)

- How many voters experienced the following?
 - *[Most voters / Less than half / A few / None]*
 - Problems recording their vote choices on the voting equipment.
 - Problems checking in to vote with the proper voter identification.
 - Problems completing a provisional ballot.
 - Poll watchers interfering with a voter trying to vote.
 - Waiting for more than an hour to vote.
 - Conflicts with other voters waiting to vote.
 - Misunderstandings or confusion about election rules.

NEWS Questionnaire Summaries

- How many of the following problems did you experience as a poll worker?
 - *[select all: Conflict with poll watchers representing candidates or political parties, Difficulty with voting machines and other equipment, Long lines of voters waiting to vote, Conflict with voters, Conflict with other poll workers]*

[22-7] Co-workers at the Polls (2020)

[Strongly agree / Agree / Disagree / Strongly disagree / Don't know]

- Election workers at my location were punctual.
- Election workers at my location were knowledgeable.
- Election workers at my location worked as a team and fostered a collaborative environment.
- Interactions between election workers at my location were professional, courteous, and respectful.

[22-8] Background Information

- What year were you born? *[dropdown]*
- What was your recorded sex at birth? *[Male, Female, Prefer not to say, Other]*
- Do you describe yourself as man, woman, transgender, or non-binary?
 - *[Man, Woman, Non-binary/Genderqueer, Prefer not to say, Different identity]*
- Are you of Spanish, Hispanic, or Latino origin? *[Yes, No]*
- Choose one or more races that you consider yourself to be.
 - *[select all: White or Caucasian, Black or African American, American Indian/Native American or Alaska Native, Asian, Native Hawaiian or Other Pacific Islander, Other, Prefer not to say]*
- With which political party do you identify?
 - *[Democrat, Republican, Independent, Non-partisan, Other]*

[22-9] Final Thoughts

- Please add comments about the survey or your experience as a poll worker. *[open text]*

2024 Poll Worker Post-Election Survey

[24-1] Prior Poll Worker Experience

- In how many elections did you work as a poll worker prior to the November 2024 election?
[Note: a primary and general election during the same year counts as two elections.]
 - *[None / 1 election / 2 elections / 3-5 elections / 6 or more elections]*
- How did you first become a poll worker?
 - *[select all: A friend or neighbor told me about it, I was recruited by a political party, I received a message from election officials asking for poll workers, I was recruited by a civic organization, I found out about it from my school or workplace, Other]*

[24-2] Opinions About Being a Poll Worker

[Strongly agree / Agree / Disagree / Strongly disagree / Don't know]

- Working as a poll worker has become more difficult.
- Candidates and political parties unfairly blame poll workers for losing elections.
- Voters are courteous and friendly to me.
- Voters appreciate the work I do as a poll worker.
- Poll workers in my county are respected and well supported by our elected officials.
- I feel safe and secure working as a poll worker.
- I am paid fairly for my work as a poll worker.
- Poll watchers for candidates and political parties perform a useful role at the polling place.
- My state has enacted laws that make it more difficult for me to perform my duties as a poll worker.

[24-3] Working the Polls (2024)

- Did you work at the polls in the November 2024 election? *[Yes / No]*
- At what location did you serve as a poll worker in the 2024 presidential election?
 - *[The polling place where I am assigned to vote / Near my residence but not at the polling place where I am assigned to vote / Not near my residence / Don't know]*
- As far as you can tell, what was the distribution of poll workers at your location in the November 2024 election?
 - *[Equal number of Democratic and Republican poll workers / More Democratic than Republican poll workers / More Republican than Democratic poll workers / Don't know]*
- How many hours did you work as a poll worker in the November 2024 election?
 - *[Less than eight hours / Eight hours / 8-12 hours / 12-16 hours / More than 16 hours]*
- How many days did you work as a poll worker in the November 2024 election?
 - *[Just one day / More than one day]*
- What were your duties as a poll worker in the November 2024 election?
 - *[select all: Qualifying/check-in voters, Assisting voters with casting their ballot, Setting up, operating, and breaking down voting equipment, Assisting voters with disabilities, Assisting with provisional voting, Translating for non-English speaking voters, Election Judge, Chief/Assistant Chief, Greeter, Reviewing/processing mail-in ballots, Managing election workers, Other]*
- For which language did you provide translation services?
 - *[select all: Spanish, Mandarin/Chinese, Tagalog, Vietnamese, Arabic, Other]*
- Why did you not work the polls in the November 2024 election?
 - *[select all: Too busy, Want to choose where I work, Do not want to repeat training, Want to work short/different shifts, Concerned about partisan poll watchers, Concerned about conflicts at polls, Other]*

[24-4] Problems at the Polls (2024)

- How confident are you that you were prepared to perform your duties as a poll worker in the November 2024 election?
 - *[Very confident / Somewhat confident / Not too confident / Not at all confident]*
- Thinking back to the November 2024 election, how many of the following problems did you experience as a poll worker?
 - *[select all: Conflict with poll watchers representing candidates or political parties, Difficulty with voting machines and other equipment, Long lines of voters waiting to vote, Conflict with voters, Conflict with other poll workers]*
- Thinking back to the November 2024 election, how many voters at your polling location experienced the following?
 - [Most voters / Less than half of all voters / A few voters / None]*
 - Problems recording their vote choices on the voting equipment.
 - Problems checking in to vote with the proper voter identification.
 - Problems completing a provisional ballot.
 - Poll watchers interfering with a voter trying to vote.
 - Waiting for more than an hour to vote.
 - Conflicts with other voters waiting to vote.
 - Misunderstandings or confusion about election rules.
 - Other (please state & select frequency)
- Which of the following did you personally observe in the November 2024 election?
 - *[select all: Someone trying to vote more than once, Someone being improperly denied the chance to vote, Voting machines failing to record votes correctly, Voter intimidation at the polling place, None of these, Other]*
- How confident are you that the ballot choices of voters in your jurisdiction were counted accurately?
 - *[Very confident / Somewhat confident / Not too confident / Not at all confident]*

[24-5] Co-workers at the Polls (2024)

[Strongly agree / Agree / Disagree / Strongly disagree / Don't know]

- Poll workers at my location were punctual.
- Poll workers at my location were knowledgeable.
- Poll workers at my location worked as a team and fostered a collaborative environment.
- Interactions between poll workers at my location were professional, courteous, and respectful.

[24-6] Reflecting on Poll Worker Experience (2024)

- Did you personally know any voters you saw while working as a poll worker?
 - *[Yes / No / Don't recall]*
- Did your experience as a poll worker in the November 2024 election make you more or less likely to serve as a poll worker in future elections?
 - *[More likely / Less likely / No impact]*

[24-7] Experiment: Poll Worker Responsibility

- Of these, which do you think is the most important responsibility of a poll worker?
 - *[Facilitate the voter's right to cast a ballot / Ensure that only eligible voters cast a ballot]*
- What motivated you to work as a poll worker?
 - *[select all: Civic duty, The money I am paid as a poll worker, Interest in the election process, Commitment to election integrity, Commitment to voting rights, Interacting with friends, neighbors, and other members of the community, Support for my political party]*

[24-8] Background Information

- What year were you born? *[dropdown]*
- How do you identify your gender?
 - *[Man / Woman / Non-binary/Genderqueer / Prefer not to say / Different identity (please state)]*
- Are you of Spanish, Hispanic, or Latino origin? *[Yes, No]*
- Choose one or more races that you consider yourself to be.
 - *[select all: White or Caucasian, Black or African American, American Indian/Native American or Alaska Native, Asian, Native Hawaiian or Other Pacific Islander, Other (please state), Prefer not to say]*
- With which political party do you identify?
 - *[Democrat, Republican, Independent, Non-partisan, Other (please state)]*

[24-9] Political Party Affect

- We'd like to get your feelings toward some people and groups who are in the news these days. We'll show you the name of a group and we'd like you to rate that group using the slider below. Ratings between 50 and 100 mean that you feel favorable and warm toward the group. Ratings between 0 and 50 mean that you don't feel favorable toward the group. You would rate the group at 50 if you don't feel particularly warm or cold toward the group.
 - How would you rate the Republican Party? *[1-100 slider]*
 - How would you rate the Democratic Party? *[1-100 slider]*

[24-10] Final Thoughts

- Please add comments about the survey or your experience as a poll worker. *[open text]*

Comparing 2024 vs 2022 Questionnaires:

- Added new questions not asked in 2022:
 - Distribution of poll workers by party
 - How many days worked
 - Translator follow-up question
 - Confidence that respondent was prepared to perform duties

NEWS Questionnaire Summaries

- Issues respondent personally observed
- Confidence that ballots were counted accurately
- Respondent personally knew any voters at location
- More or less likely to serve in future elections
- Experiment on poll worker responsibility
- Feeling thermometer ratings for R/D parties
- Did not include some questions asked in 2022:
 - All training questions (22-3)
 - Likelihood of working in the [next] election & why not
 - How long respondent has served as poll worker
 - Respondent's recorded sex at birth
- Changed some questions asked in 2022:
 - New version of question/response options: how respondent learned about becoming a poll worker → how respondent became a poll worker
 - Updated response options for many questions